Ivan Chacon

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EDUCATION

CALIFORNIA STATE UNIVERSITY, NORTHRIDGE

August 2011 - December 2016

EXPERIENCE

COMPUTRITION

Application Support/Implementation August 2018 - Present

IT CREATIONS

IT Support/Technician

August 2015 - August 2018

• Created weekly/bi-weekly scripts for payroll processing on various servers kicked off by the task scheduler

Bachelors of Science in Computer Science

- Automated the staging process for new hardware by uninstalling old software through the registry, clearing multiple directories, and staging new hardware requirements through my automated scripts
- Built Backup tools in .NET & AutoIT to generate usable SQL scripts for data recovery. Applied .NET to create tool for an internal departments data review
- Coordinated and managed large facility wide software updates remotely, communicated with on-site staff during its progress, and followed up with facility fostering a positive client relationship
- Assembled, tested, and prepared many different servers ranging from HP, Dell, Lenovo, and more. Duties performed included installing a multitude of hardware components to meet the customers needs, as well as installing different operating systems, both Windows and Linux based.
- Traveled to on-site locations, including data centers, to install individual hardware items, as well as physical servers.
- Served as helpdesk support to assist with incoming tickets regarding to inventory
- Developed internal CRUD application using the Ruby on Rails web framework and MYSQL database
- Modified front-end code using HTML, CSS, and Bootstrap
- Introduced Agile principles and methodologies for rapid, coordinated sprint iterations

RELATED SKILLS

- Fluent in English and Spanish
- Proficient in operating systems Windows 7/8/10, Linux distributions, and MacOS
- Programming Languages: Java, C#, Python, Autoit
- Taught 12 week intro to programming course to high school students
- Familiar with basic electronics, created multiple projects using Arduinos and Raspberry Pi's
- Trained in public crisis intervention and distress support through the CSUN helpline

CSUN SAIT

Web Developer Fall 2016 Semester